

# Terms and Conditions

## Payment

We accept payments via PayPal, direct deposit or cash. Items will not be sent until payment has cleared.

## Shipping

- Postage is \$14.95 flat rate however if you are in the Adelaide metro area we offer a free local pick up/delivery service
- Return shipping is at customers expense

## Lost or Damaged Nappies

Eco Bums charges \$10 per nappy lost or damaged and \$5 per accessory (includes boosters, cloth wipes and wet bags). Customers can opt to keep the damaged nappy (postage at customers expense).

## Returns Policy

If you discover an item is faulty please advise us immediately.

There is no refund on hire kits booked 14 days after booking.

## Your Privacy

Personal information provided to us will remain private and confidential and used only for communication and the process of orders.

## Our Details

Email : [nappylibrary@ecobums.com.au](mailto:nappylibrary@ecobums.com.au)

Phone Kelly: 0418 842 038

Website: [ecobumsclothnappies.com.au](http://ecobumsclothnappies.com.au)

